

4 December 2023

[REDACTED]
Directors
Cyberluck Curacao N.V.
Curaçao eGaming
Dr. M.J. Hugenholtzweg Z/N UTS Gebouw
P.O. Box 4633
Curaçao

By email: complaints@curacao-egaming.com

ACMA file reference: ACMA2023/171-31

Dear [REDACTED]

Contravention of the Australian *Interactive Gambling Act 2001* – Santeda International B.V. and Santeda International Limited

The Australian Communications and Media Authority (the ACMA) is responsible for investigating and taking enforcement action for contraventions of the Australian *Interactive Gambling Act 2001* (the IGA).

The ACMA has recently completed an investigation into the Golden Bet service made available at <https://goldenbet.com>. The ACMA found that Santeda International B.V. and Santeda International Limited contravened subsections 15(2A) and 15AA(3) of the IGA by:

- > providing prohibited interactive gambling services to Australian customers
- > providing unlicensed regulated interactive gambling services to Australian customers.

On 15 November 2023, the ACMA advised Santeda International B.V. and Santeda International Limited of the ACMA's preliminary contravention findings. No response was received.

The ACMA finalised the investigation on 4 December 2023 and issued Formal Warnings to Santeda International B.V. and Santeda International Limited under section 64A of the IGA.

If Santeda International B.V. and Santeda International Limited continue to provide prohibited and unlicensed regulated interactive gambling services to persons physically located in Australia, the ACMA may take further action.

I have attached a copy of the Formal Warnings issued to Santeda International B.V. and Santeda International Limited, as well as the key provisions of the IGA.

We have brought this matter to your attention as we understand Curaçao eGaming holds master licence No. 1668/JAZ issued by the Government of Curaçao, through which it issues sub-licences. We understand that findings of illegal activity may be relevant to your consideration of the suitability of a sub-licensee. We would appreciate it if you could forward the Formal Warning to Santeda International B.V. to ensure that it has been brought to their attention.

If you have any questions on the above, please contact me at [REDACTED].

Thank you for your engagement in this process.

Yours sincerely

[REDACTED]

[REDACTED]
Manager, Gambling Compliance Team

Encl: Formal Warnings, Relevant provisions of the IGA